

# Tiwi Beach Resort Fact Sheet

## 'Paradise Under African Skies

### Management Team

Mr. Joel Sciboz	-	General Manager	<a href="mailto:GM@tiwibeachresort.com">GM@tiwibeachresort.com</a>
Mr. Siva Ramakrishnan	-	Financial Controller	<a href="mailto:finance@tiwibeachresort.com">finance@tiwibeachresort.com</a>
Ms. Shaheen Chandbhai	-	Liaison and Administration Officer	<a href="mailto:marketing@tiwibeachresort.com">marketing@tiwibeachresort.com</a>
Ms. Stephanie Sciboz	-	Guest Relations & Events Officer	<a href="mailto:marketing@tiwibeachresort.com">marketing@tiwibeachresort.com</a>
Mr. Lennox Chiringa	-	Front Office Manager	<a href="mailto:information@tiwibeachresort.com">information@tiwibeachresort.com</a>
Mr. Peter Nyachiri	-	Reservations Officer	<a href="mailto:reservations@tiwibeachresort.com">reservations@tiwibeachresort.com</a>

### Contact Details

Tiwi Beach Resort

P.O. Box 1877 – 80400, Ukunda, South Coast, KENYA

Tel: 254 (0)40 722 421 200

254 (0)40 733 209 462

Fax: 254 (0)40 3300190

Email: [information@tiwibeachresort.com](mailto:information@tiwibeachresort.com),

Website: [www.tiwibeachresort.com](http://www.tiwibeachresort.com)

### Features

Tiwi Beach Resort is the only destination on Kenya's fabled South Coast that boasts a private beach with enough sun, sand and fun for a magical getaway. The site consists of 20 acres of lush tropical grounds.

Tiwi Beach Resort has 196 standard room, 16 superior rooms, plus two suites. All are air-conditioned, have a private balcony, ensuite bathrooms with shower, bath and WC, hair dryer and television. Nothing is spared to give the highest level of comfort.

### Entertainment

Live bands, Acrobats, Maasai Dance, and theme nights, something different for each night of the week.

### Nightclub

In the discotheque both the latest and classic Kenyan and International Hits are played.

### Restaurants and Bars

The hotel has five restaurants serving local and international cuisine, Seafood, Italian, Indian and Chinese, plus a coffee shop offering snacks. There are six bars situated throughout the hotel.

### Sports

Extensive range of water sports available – diving school, wind surfing, snorkeling, reef & deep sea fishing and glass bottom boats. Additionally the hotel has beach volleyball, billiards, kite boarding, water polo and table tennis.

### **Health Club**

Sauna, Gymnasium, Steam Room, Tennis Court (with night flood lights) and Squash Courts.

### **Conference Room**

With a capacity of 120 theatre style. Option to hire out secretarial unit.

### **Additional Facts**

- Business centre with internet access
- 167 meter long swimming pool, split into three main pools, plus separate kids pool
- animation team
- Kids Club
- Airport transfers
- A private beach
- 3 Boutiques
- Palatial walkways and open air rest stops
- Hairdressing salon and beauty parlor
- In house babysitting service (on request)
- Baby cots
- Connecting rooms available (on request)
- High chairs
- Vegetarian options available
- Free deck chairs, sun shades and towels
- Massage parlour

### **Information**

Area	Tiwi Beach Ukunda South Coast
Airport Name	Moi International Airport
Airport Pickup	On request
City	Mombasa
Climate	Tropical with wet weather from May to July (long rains), October / November (short rains)
Country	Kenya
Currency	Kenya Shilling
District	Kwale
Electricity	240 volts, three phase 50 hz AC 415 volts, three phase 50 hz Ac Socket type – 3 square pin, 13 AMP UK type

Location	Independent power generator on standby (1000 KVA) 32 km south of Mombasa, on the shores of the Indian Ocean, situated at Tiwi Beach; 35km from the Railway station (Mombasa > Nairobi)
Nearest National Highway	Mombasa > Lunga Lunga
Nearest City	Mombasa City
Nearest Railway station	Mombasa Railway Station
State Capital	Nairobi

### **Hotel Description with minor services**

Hotel under new ownership/ management since December 2003.

Air condition	All rooms with individual split units
Area of grounds	20 acres
Building style	Low rise, thatched roofed guest rooms
Baby sitting (private in room)	Yes, on request, at a charge
Bookshop	A selection of books at the boutique
Boutiques	Yes x3
Business Centre	Yes, With internet access and secretarial service on request.
Beach Private	Yes
Beach Front	Yes, sandy reef, width 210m, public with direct access from hotel grounds. Clean water suitable for sea-bathing. Deck chairs, shades and towels available free of charge
Category / Classification	4 – Star hotel
Check in / Check out	Check in 12h00, check out 10h00
Car Rental	Yes
Casino	No, but nearest in Diani
Children’s activity centre + Program	Yes
Currency Exchange	Yes
Conference Facilities	Yes
Courtesy Car	On request for hire
Courtesy Coach	Mini bus to Mombasa (chargeable), on request for hire with driver.
Credit cards accepted	Euro Card, MasterCard No personal cards / cheques accepted
Discotheque	Yes, from 22h00 to 02h00
Doctor	On call. A doctor will come to the guest room or clinic, mornings and afternoons, daily (except Sunday).

Dry Cleaning	Prescriptions will be delivered to Front desk. A delivery fee is charged.
Email address	Can be arranged on request (48 hrs notice) <a href="mailto:information@tiwibeachresort.com">information@tiwibeachresort.com</a>
Entertainment	Yes, please check the daily program
Fax Number	00-254- 40- 3300190
Floors per building	Ground + 1 and Ground + 2
Flower shop	No. Bouquets and flower arrangements on request
Garden & Parks	Extensive landscaping of entire complex with a very impressive Baobab tree of 8.10m in circumference
Gift Sundry shop	Yes
Guest Service Desk	Yes
Languages spoken	English, Swahili, French, German, Italian
Laundry / valet service	Yes
Newspapers / Magazines	Available at the boutiques or on request
Parking	Outdoors, free of charge (cars parked at owner's risk)
Pets	not allowed
Taxi Service	Yes, contact guest relations desk
Telephone in bathroom	No
Tipping	Tipping is not mandatory but not forbidden as in some other African countries. Any tipping is entirely at guest's discretion.
Travel & tour desk	Yes
Translation services	No, but can be arranged on prior notice, with a small charge
<b><u>Accommodation</u></b>	
Baby cots	Yes
Connecting rooms	110 hotel room to hotel room
Disabled / Handicap facilities	Yes
Hair dryers	Yes
Max. number of pax allowed in room	2 adults 2 children
Non-smoking rooms	Yes
Refrigerators (mini)	On request at a small charge
<b><i>Standard room type</i></b>	196 hotel rooms with 1 double & 1 single bed,
Tea/Coffee facilities in rooms	No
Telephone	Yes through operator
Television	Yes, local channels; Balcony terrace
<b><i>Superior room type</i></b>	16 Superior Rooms, max. number of persons allowed 3, all in African Decor

All the rooms have SAT T.V., satellite, direct dial telephone, mini bar, safes, Tea / Coffee facility, Hairdryer, iron, Internet Access.

**Suites**

2 Suites, only available at request with bedroom, lounge, sea view terrace and ensuite deluxe bathroom.

Safes (personal)

Available at reception and in most rooms at a small charge

Water

Mineral water is available

**Restaurants and Bars / Conference / Entertainment**

<b>Outlet</b>	<b>Location / Description</b>	<b>Hours of Operation</b>	<b>No. of Seats</b>
Main Restaurant (Tiwi Restaurant)	View of pool and sea	07.00 – 10.00 12.30 – 14.30 19.30 – 21.30	275
Coffee Shop (Watalii plaza)	View of garden and Pool side	10.00 – 18.00	60
Baharini (a`la carte)	Seafood Restaurant (situated at the beach)	19.30 – 21.30	60
La Bella Vita (a`la carte)	Italian Restaurant (situated at the beach)	12.30 – 14.30 19.30 – 21.30	40
La Bella Vita Bar		10.00 – 23.00	
Sher-e-Punjab (A`la carte)	Indian Restaurant (Near main hotel entrance)	19.30 – 21.30	80
Kung Fu ( A`la carte)	Chinese Restaurant (Near main hotel entrance)	19.30 – 21.30	36
Wasafiri Bar	Lounge	24 hours	180
Mbuyuni	Upper pool bar (near old baobab tree)	10.00 – 18.00	20
Peponi	Lower pool bar (overlooking the sea)	10.00 – 20.30	20
Diamonds	Night Club (near Chinese Restaurant)	22.00 – 02.00	160
Karibuni Hall	animation Hall for shows and entertainment activities		
Mkutano	Up to 120 person's theatre style		
Conference Room			
Private dining (in room)	Room service (Available in superior rooms)		

Entertainment	Traditional folk dance & cultural dances, daily theme nights and various shows – acrobats, traditional dances, fashion shows etc. PLEASE SEE BOARD AT ANIMATION BOOTH.
Dietary meals	Yes, on request
Vegetarian Food	Yes
High chairs	Yes, 4
Outside catering	Yes, on request

### **Leisure Activities, Fitness Sports & Recreation**

Aerobics (Water-Aerobics)	Yes, with Animator
Beach volleyball	Yes
Beauty salon	Yes
Billiards	Yes, charged
Chess / draughts / shuffleboard	Yes, at animation booth
Children’s activities	Yes
Children’s nursery / play room (supervised)	Yes, Watoto Club Tiwi
Children’s play ground	Yes
Children’s pool	Yes
Darts	Yes
Diving	Yes, at Baracuda centre, payable locally
Fishing	Yes, deep sea fishing services available at water sports centre, payable locally
Kite boarding	Yes, seasonal
Fitness Centre	Yes, air-conditioned
Games room	Board games available at animation booth
Golf	Yes, at a nearby golf course (15km)
Hairdresser	Yes
Health club	Yes
Jacuzzi / Whirlpool	Yes, in pool
Jogging track	Yes
Massage	Yes, payable locally
Plunge pool	No
Pool	Yes, 3 pools connected by channels and slides –a total length of 167 m
Sauna	Yes, payable locally
Squash	Yes, equipment can be hired.
Steam bath	Yes payable locally
Table tennis	Yes
Tennis	1 floodlit all-weather court, bitumen (hardtop) surface, floodlight at charge

Tennis lessons

Arcade games

Water sports

Water Polo

Equipment can be hired.

Yes

At diving and windsurfing centre,  
payable locally

Yes